

# Strategic Optimum Solutions (SOS)

Susan J. Pettem

Managing Partner, National Sales



## Strategic Market Solutions

### Introducing Strategic Optimum Solutions, LLC (SOS)

Strategic Optimum Solutions, LLC (SOS) sales consultancy group creates synergies for mortgage servicers that require multiple default servicing solutions. SOS represents best-in-class industry strategic partners and delivers a single national offerings platform that makes default and ancillary servicing management more efficient while minimizing unnecessary loss severities for the servicer and/or investor.

#### SOS Concierge Services Offer:

- Improved Accountability
- Reduced Loss Severities
- Increased Efficiencies
- Streamlined Point of Contact

#### Optimize Costs and Accountability

A consultative, customized, customer-centric approach with the default manager defines the enhanced vendor partner solutions that will meet as well as surpass our servicer and investor clients' needs.

SOS is the single point of contact for the solutions platform, and provides streamlined service during the sales cycle as well as throughout the onboarding and vendor servicing engagements.

We look forward to the opportunity to be your trusted advisor and to providing strategically enhanced solutions to fit your company's individual needs.

**Contact Susan Pettem at (949)466-7313 today for further information or to discuss your default-related and ancillary mortgage needs!**

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## SOS Solutions Offerings

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### One Stop. Comprehensive Services.

SOS increases efficiencies and endeavors to lower loss severities by consolidating unique SOS vendor partners and services under a single NATIONWIDE point of contact:

#### Default Title Services

- Loss Mitigation
  - Loan Modification
  - Deeds-In-Lieu
- Legal and Trustee Services
  - Non-Judicial and Judicial States
  - Title Curative (Issue Resolution)
- REO
  - Title Curative (Issue Resolution)
  - National Escrow and Closing Network

#### Foreclosure Processing Expertise/Services

- Non-Judicial and Judicial States

#### Valuation Services

- Residential BPOs and Appraisals

#### Due Diligence Support Services

- AVM Cascades
- Market Data
- Errors and Omissions Title Information

#### Strategic Data and Analytics

- AVM Cascades

#### Mortgage Services Support

- Origination:
  - Post Close QC
  - Post-Board New Loan Audit
  - Accounting (incl. Investor Remittances and Account Reconciliations)
- IT
  - SQL Development
  - Dialer Strategies
  - Call Monitoring/Q&A
  - Research – Correspondent

#### Default Servicing

- Collections Support
- Pre-Foreclosure File Review
- Bankruptcy Reconciliation
- Ancillary Mortgage Services

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